

Northwest MEDICAL CENTER

REMOTE ACCESS INSTRUCTIONS

This guide demonstrates how to access Northwest Medical Center resources remotely on a Windows-based computer. Access is also available on Mac, iPhone, and Android, but is not covered in this guide. If you wish to use one of these, you can download the *CudaLaunch* app from your applicable app store.

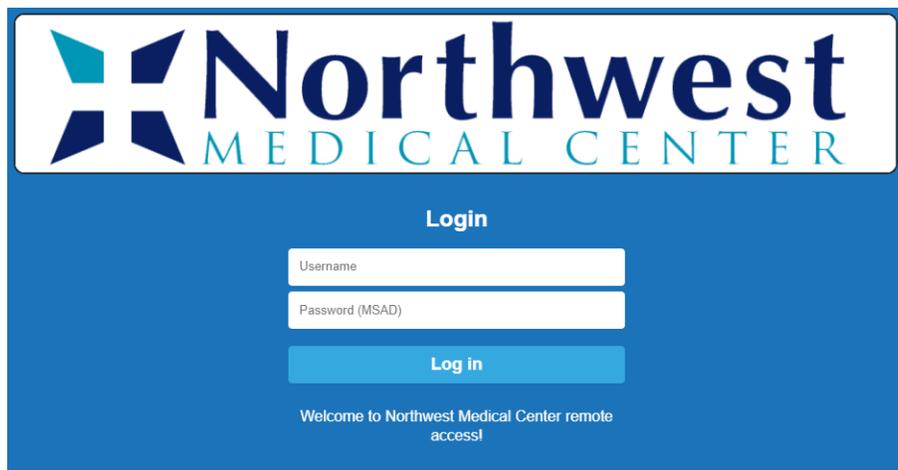
You may use any browser, but Chrome or Edge are recommended. Internet Explorer is no longer supported. No software or applications are needed for basic access. For more advanced users, a download link for the desktop application is available.

1. Navigate in your browser to: <https://remote.northwestmedcenter.net>

*Please note https is required.



3. After loading, you will be met with a login screen.

A screenshot of the Northwest Medical Center remote access login screen. The page has a blue background. At the top, there is the Northwest Medical Center logo. Below the logo, the word "Login" is centered. There are two input fields: "Username" and "Password (MSAD)". Below these fields is a blue button labeled "Log in". At the bottom of the page, there is a message: "Welcome to Northwest Medical Center remote access!".

The credentials are the same you use to log in to your computer. They will be the same credentials that you used to access the older remote access.

4. Once you have input your username and password, click *Log in*.
If successful, you will be redirected to a menu screen.

If you only need basic access to Medhost applications or internal Northwest Medical Center applications, then you can use the *Web RDP* icon to instantly be connected to a virtual NWMC desktop. When you are finished, all you need to do is close the window.

If you face any problems with this method, please move on to the next section to set up remote desktop.

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For advanced connectivity, you will need to download and install the *CudaLaunch* application via the *Download CudaLaunch Desktop App* icon.



Depending on the browser, pop-up prompts may appear. Follow these as they display; this process is the same as any other download. Note that the file size of this executable is over 50 MB and the download may take some time.

5. Run the *CudaLaunch* installer and accept all prompts, making sure to select the option that reads *Install for anyone using this computer*.
6. For ease of access, you can select *Create Desktop Shortcut* on the final prompt.
7. Navigate to your desktop and open the *CudaLaunch* program.

The following instructions also apply to the Mac, iPhone, and Android apps.

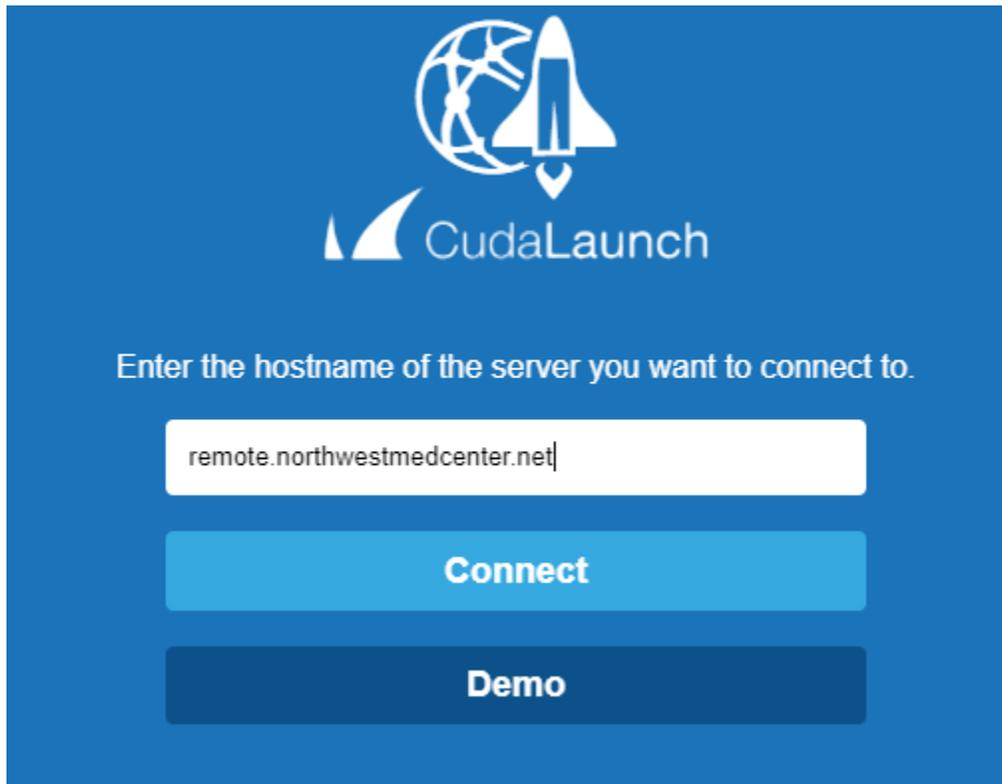
8. The program will ask you to input a "hostname." Input the following:

remote.northwestmedcenter.net

*Please note that there is not an https on this entry unlike earlier.

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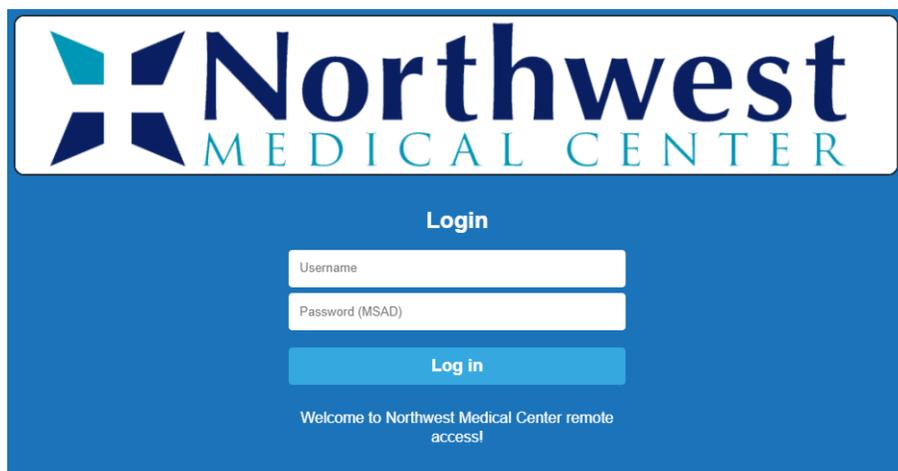


Enter the hostname of the server you want to connect to.

Connect

Demo

9. You will be faced with a login prompt identical to the one you used previously. This prompt uses the same credentials.



**Northwest
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Login

Log in

Welcome to Northwest Medical Center remote access!

The credentials are the same you use to log in to your computer. They will be the same credentials that you used to access the older remote access.



10. When you have input your credentials, click on *Log in*.

You should see icons for all resources you have access to. Click one to launch the desktop of your choosing.

Please note: for Mac, iPhone, and Android applications, you will also need to install the *Microsoft Remote Desktop* app from your app store.